

EMERGENCY TRAVEL ASSISTANCE

As a benefit of membership in the National Small Business Travel & Health Association, while you are on a trip, the emergency travel assistance services listed below are available to you at your request through International Medical Group, Inc. (IMG). This assistance is separate from any travel insurance you may purchase.

Emergency Travel Arrangements: In the event you must return home or discontinue your trip as a result of an interruption in travel due to an illness of your spouse, child, parent, in-law or grandparent, IMG will help you make the appropriate travel arrangements. You are responsible for the cost of the travel tickets.

Lost Passport/Travel Documents Assistance: IMG will help you report, retrieve or replace lost or stolen travel documents, such as your passport, credit cards and airline tickets.

Lost Luggage Assistance: IMG will assist you in communicating with the commercial carrier for the return of your lost luggage.

Embassy or Consulate Referral: IMG will inform you of the location and contact telephone numbers for the nearest embassy or consulate, no matter where you are.

Emergency Message Relay: IMG will receive or transmit emergency messages between you, your family or your employer.

Emergency Prescription Replacement: IMG will assist you with the replacement of lost or damaged prescription medication. You are responsible for the cost of the actual medication and shipping costs, if any.

Medical Referral: If urgent medical advice or care is needed, IMG is prepared to refer you to the nearest appropriate care facility or provide a listing of available medical care to you. IMG will assist with obtaining an appointment with the medical care provider you have chosen.

24-Hour Medical Monitoring: If you are hospitalized, IMG will provide medical professionals to communicate with your treating doctor(s) and help you monitor your condition. IMG can also communicate with your family doctor, as you direct.

Emergency Cash Transfer: IMG will help you transfer funds, up to \$500 USD, in the event you have a medical or travel emergency.

Legal Referrals: IMG will provide you with a referral to the nearest attorney.

Emergency Translations: IMG will provide personal, emergency telephone translation services and referral to a local interpreter service should you require language assistance.

Should you need emergency assistance while you are on a trip,

From **North America**, call IMG at: **(1) 866-243-7524**

From **outside North America**, call IMG at: **(01) 317-655-9798**